Medium Level Matters

- Medical information needed for the school to look after the wellbeing of the student (anxiety, school refusal,
- Injury requiring first aid or ongoing managment
- Medium level behaviour incident that would result in withdrawal from the yard, or class
 - **Bullying** (repeated targeting of a student, older to younger student, group to individual)
 - Medium level physical incident (kicking, hitting, repeated slapping intended to injure)
 - Unsafe Conduct (throwing objects etc)
 - **Threatening behaviour -** (shouting, swearing at or belittling others)
 - *Minor theft theft of other students items or pocket money*

Communication - within a day or two

- Phone/email/dojo contact between home and school should occur within a day or two
- Messages left if not available for a call back

Minor Level Matters

- Minor Injury requiring minimal first aid or management i.e.band-aid,
- Minor classroom or yard incident
 - Minor defiance or non cooperation (not following school rules, calling out, interrupting, not following instructions after repeated attempts)
 - Inappropriate comments, name calling swearing etc
 - *Minor physical incident* (*Play fighting, pushing, poked, slaped, knocked over etc*)

Communication

- Note/email: to or from home explaining the situation
- Discussed at parent teacher meetings (if needed)
- Discussed at care-team meetings (if needed)
- Discussed at school pick/up or drop off

Serious Level Matters

- Medical information required for the school to look after the immediate health or safety of the student (i.e. diabetes, anaphylaxis, self-harm attempt)
- Serious injury requiring first aid knock to head/ambulance
- Serious incident requiring a suspension
 - Significant physical violence (full on fight)
 - Significant Theft mobile phone etc
 - Vandalism
 - Smoking / use of banned substances
 - Bringing or carrying weapon
 - Leaving the school grounds

Communication - ASAP

- Phone contact between home and school should occur **as soon as possible**.
- Messages left if not available. Return calls or contact with emergency contacts.

Day-to-Day Matters

- Attendance/Late to school/early leave
- Student is sick and won/t attend school
- School Events
- Class Events teaching practice
- Excursions

Communication

- Attendance parents log absence reason on Compass
- Attendance teachers mark role (am / pm) auto sms generated
- Latenes parents sign kids in and out at front office
- Sickness
- School Events ClassDojo whole school feed
- Class Events ClassDojo class feed
- Excursions paper forms or Compass online